

July 15, 2009

**VIA HAND DELIVERY AND ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 1725 – National Grid Monthly Responses  
Gas Termination Report – June 2009**

Dear Ms. Massaro:

Enclosed please find ten (10) copies of National Grid's<sup>1</sup> response to the Commission's on-going monthly data requests regarding termination information for gas customers in the above-captioned proceeding.

This report contains residential termination information for June 2009, as well as information dating back to April 2004 in Excel format.

Thank you for your attention to this matter. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 1725 Service List

---

<sup>1</sup> Submitted on behalf of The Narragansett Electric Company d/b/a National Grid ("Company").

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted, hand delivered and mailed to the individuals listed below.

\_\_\_\_\_  
Joanne M. Scanlon  
National Grid

July 15, 2009  
Date

**Docket No. 1725 – National Grid and Pascoag Utility District – Filing of monthly activity of service terminations, termination notices sent, customers balances and payment plans entered/broken.  
Service List updated 4/15/2008**

<b>Name/Address</b>	<b>E-mail Distribution</b>	<b>Phone/FAX</b>
Thomas R. Teehan, Esq. National Grid 280 Melrose St. Providence RI 02907	<a href="mailto:thomas.teehan@us.ngrid.com">thomas.teehan@us.ngrid.com</a>	401-784-7667
	<a href="mailto:michael.guerin@us.ngrid.com">michael.guerin@us.ngrid.com</a>	401-784-4321
	<a href="mailto:Peter.Czekanski@us.ngrid.com">Peter.Czekanski@us.ngrid.com</a>	
	<a href="mailto:Joanne.scanlon@us.ngrid.com">Joanne.scanlon@us.ngrid.com</a>	
Judy Allaire Pascoag Utility District 253 Pascoag Main St. PO Box 107 Pascoag RI 02859	<a href="mailto:Jallaire@pud-ri.org">Jallaire@pud-ri.org</a>	401-568-6222
	<a href="mailto:hround@pud-ri.org">hround@pud-ri.org</a>	401-568-0066
Leo Wold, Esq. Dept. of Attorney General 150 South Main St. Providence RI 02903	<a href="mailto:Lwold@riag.ri.gov">Lwold@riag.ri.gov</a>	401-222-2424 401-222-3016
Jim Lanni Division of Public Utilities and Carriers 89 Jefferson Blvd. Warwick RI 02888	<a href="mailto:jlanni@ripuc.state.ri.us">jlanni@ripuc.state.ri.us</a>	401-941-4500
	<a href="mailto:lclement@ripuc.state.ri.us">lclement@ripuc.state.ri.us</a>	
	<a href="mailto:dstearns@ripuc.state.ri.us">dstearns@ripuc.state.ri.us</a>	
	<a href="mailto:tkogut@ripuc.state.ri.us">tkogut@ripuc.state.ri.us</a>	
Henry Shelton George Wiley Center. 32 East Ave. Pawtucket RI 02860		401-728-5555 401-725-1020
Matt Guglielmetti RI Office of Energy Resources	<a href="mailto:MatteoG@gw.doa.state.ri.us">MatteoG@gw.doa.state.ri.us</a>	401-222-3370
Jean Rosiello	<a href="mailto:jeanrosiello@cox.net">jeanrosiello@cox.net</a>	401-751-5090
Original & nine (9) copies file w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick RI 02889	<a href="mailto:Lmassaro@puc.state.ri.us">Lmassaro@puc.state.ri.us</a>	401-780-2107
	<a href="mailto:Cwilson@puc.state.ri.us">Cwilson@puc.state.ri.us</a>	401-941-1691
	<a href="mailto:Anault@puc.state.ri.us">Anault@puc.state.ri.us</a>	
	<a href="mailto:PatriciaL@gw.doa.state.ri.us">PatriciaL@gw.doa.state.ri.us</a>	

UTILITY NAME: National Grid - RI Gas Division  
 REPORT DATE: 07/01/09  
 PERIOD ENDED: 06/30/09

2009	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09	Jan-10	Feb-10	Mar-10	Total
Total Physical Terminations	1,537	888	1,497										3,922
Protected Terminations	3	43	133										179
Non-Protected Terminations	1,534	845	1,364	0	0	0	0	0	0	0	0	0	3,743
Average Balance of Those Terminated	\$1,546	\$1,906	\$2,063										
Terminations in Excess of \$1,000	1,179	764	1,271										3,214
Termination Notices Sent	75,748	68,933	55,110										199,791
Payment Plans Negotiated	5,541	4,162	2,982										12,685
Payment Plans Broken	1,192	1,690	2,354										5,236
Flexible Pymt plans	0	0	0	0	0	0	0	0	0	0	0	0	0
		As of July 1, 2009	99	protected accounts terminated on or after May 1, 2009 have not been restored									
		As of July 1, 2009	1,734	non-protected accounts terminated on or after April 16, 2009 have not been restored									
Actual A/R Write Offs	\$ 946,489	\$ 681,548	\$ 950,295										\$ 2,578,332
Recovery of A/R	\$ 229,447	\$ 342,297	\$ 326,825										\$ 898,569
Net Write Offs	\$ 717,042	\$ 339,251	\$ 623,470	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 1,679,763

UTILITY NAME: **National Grid - RI Gas Division**  
 REPORT DATE: **07/01/09**  
 PERIOD ENDED: **06/30/09**

<b>2008</b>	<b>Apr-08</b>	<b>May-08</b>	<b>Jun-08</b>	<b>Jul-08</b>	<b>Aug-08</b>	<b>Sep-08</b>	<b>Oct-08</b>	<b>Nov-08</b>	<b>Dec-08</b>	<b>Jan-09</b>	<b>Feb-09</b>	<b>Mar-09</b>	<b>Total</b>	
Total Physical Terminations	1,047	1,479	1,622	2,080	1,266	1,635	1,393	25	161	0	242	211	11,161	
Protected Terminations	0	56	338	894	287	372	408	3	16	0	31	5	2,410	
Non-Protected Terminations	1,047	1,423	1,284	1,186	979	1,263	985	22	145	0	211	206	8,751	
Average Balance of Those Terminated	\$1,570	\$1,317	\$1,461	\$1,785	\$1,481	\$1,134	\$1,050	\$785	\$1,054	\$0	\$1,489	\$1,637		
Terminations in Excess of \$1,000	728	970	1,071	1,619	806	621	466	1	41	0	149	181	6,653	
Termination Notices Sent	66,056	57,548	52,656	45,996	38,018	35,184	32,624	12,189	16,133	19,821	29,455	33,373	439,053	
Payment Plans Negotiated	5,020	4,294	2,398	1,746	1,302	1,346	1,903	836	709	944	1,142	2,305	23,945	
Payment Plans Broken	993	1,463	2,359	2,126	1,673	1,337	1,246	1,278	1,256	884	717	835	16,167	
Flexible Pymt plans	0	0	0	0	0	0	0	0	0	0	0	0		
				As of April 30, 2009	460	protected accounts terminated on or after May 1, 2008 have not been restored								
				As of April 30, 2009	2,072	non-protected accounts terminated on or after April 16, 2008 have not been restored								
Actual A/R Write Offs	\$ 699,090	\$ (71,253)	\$ (97,469)	\$ 1,019,110	\$ 24,181	\$ 1,271,897	\$ 1,069,383	\$ (270,060)	\$ 2,890,150	\$ 2,872,363	\$ 2,565,568	\$ 765,968	\$ 12,738,928	
Recovery of A/R	\$ 209,665	\$ 178,859	\$ 96,667	\$ 264,036	\$ 43,983	\$ 235,613	\$ 150,417	\$ 138,268	\$ 105,063	\$ 117,139	\$ 252,270	\$ 284,091	\$ 2,076,072	
Net Write Offs	\$ 489,426	\$ (250,112)	\$ (194,136)	\$ 755,074	\$ (19,802)	\$ 1,036,284	\$ 918,965	\$ (408,328)	\$ 2,785,087	\$ 2,755,223	\$ 2,313,298	\$ 481,877	\$ 10,662,856	

UTILITY NAME: **National Grid - RI Gas Division**  
 REPORT DATE: **07/01/09**  
 PERIOD ENDED: **06/30/09**

<b>2007</b>	<b>Apr-07</b>	<b>May-07</b>	<b>Jun-07</b>	<b>Jul-07</b>	<b>Aug-07</b>	<b>Sep-07</b>	<b>Oct-07</b>	<b>Nov-07</b>	<b>Dec-07</b>	<b>Jan-08</b>	<b>Feb-08</b>	<b>Mar-08</b>	<b>Total</b>
Total Physical Terminations	1,241	1,983	1,396	1,298	1,311	1,036	1,812	118	56	183	153	465	11,052
Protected Terminations	0	362	270	366	326	351	601	16	0	0	0	0	2,292
Non-Protected Terminations	1,241	1,621	1,126	932	985	685	1,211	102	56	183	153	465	8,760
Average Balance of Those Terminated	\$1,425	\$1,621	\$1,580	\$1,541	\$1,460	\$1,335	\$1,041	\$1,319	\$945	\$1,256	\$1,521	\$1,466	
Terminations in Excess of \$1,000	959	1,657	1,158	970	965	708	732	49	13	81	78	292	7,662
Termination Notices Sent	42,620	20,051	54,280	46,100	37,907	34,823	34,422	10,929	12,959	18,714	24,357	26,309	363,471
Payment Plans Negotiated	5,874	5,082	2,538	1,775	1,513	1,140	1,282	676	459	727	1,010	1,653	23,729
Payment Plans Broken	1,093	1,789	2,801	1,991	1,813	1,435	1,325	1,111	908	796	511	561	16,134
Flexible Pymt plans											0	0	
				As of	March 31,2008	<b>310</b>	protected accounts terminated on or after <b>April 16, 2007</b> have not been restored						
			As of	March 31,2008	<b>1,897</b>	non-protected accounts terminated on or after <b>April 16, 2007</b> have not been restored							
Actual A/R Write Offs	\$ 324,474	\$ 866,492	\$ 536,628	\$ 865,148	\$ 711,698	\$ 652,968	\$ 230,406	\$ 273,793	\$ 296,377	\$ 755,256	\$ 149,205	\$ 7,344,790	\$ 13,007,236
Recovery of A/R	\$ 214,167	\$ 206,116	\$ 231,874	\$ 203,541	\$ 156,924	\$ 217,635	\$ 253,978	\$ 260,422	\$ 185,165	\$ 178,306	\$ 191,326	\$ 193,090	\$ 2,492,544
Net Write Offs	\$ 110,307	\$ 660,377	\$ 304,754	\$ 661,607	\$ 554,774	\$ 435,333	\$ (23,572)	\$ 13,371	\$ 111,212	\$ 576,951	\$ 340,531	\$ 7,151,700	\$ 10,897,345

UTILITY NAME: **National Grid - RI Gas Division**  
 REPORT DATE: **07/01/09**  
 PERIOD ENDED: **06/30/09**

<b>2006</b>	<b>Apr-06</b>	<b>May-06</b>	<b>Jun-06</b>	<b>Jul-06</b>	<b>Aug-06</b>	<b>Sep-06</b>	<b>Oct-06</b>	<b>Nov-06</b>	<b>Dec-06</b>	<b>Jan-07</b>	<b>Feb-07</b>	<b>Mar-07</b>	<b>Total</b>
Total Physical Terminations	1,355	1,949	1,964	1,414	1,828	1,346	1,481	123	158	86	180	473	12,357
Protected Terminations	96	284	550	364	441	370	399	0	0	0	0	0	2,504
Non-Protected Terminations	1,259	1,665	1,414	1,050	1,387	976	1,082	123	158	86	180	473	9,853
Average Balance of Those Terminated	\$1,348	\$1,530	\$1,857	\$1,530	\$1,233	\$1,314	\$1,083	\$1,090	\$1,226	\$1,587	\$1,324	\$1,682	
Terminations in Excess of \$1,000	911	1,511	1,474	826	952	779	592	28	69	50	112	428	7,732
Termination Notices Sent	50,381	24,123	45,083	28,319	24,544	14,957	7,071	1,851	2,678	4,232	6,010	9,845	219,094
Payment Plans Negotiated	6,833	3,992	4,438	2,271	1,610	1,390	1,290	734	708	1,065	908	2,006	27,245
Payment Plans Broken	1,055	1,821	1,822	2,152	2,546	1,947	1,298	1,353	1,111	794	627	788	17,314
				As of Mar 31,2007	<b>401</b>	protected accounts terminated on or after <b>April 16, 2006</b> have not been restored							
				As of Mar 31,2007	<b>1,724</b>	non-protected accounts terminated on or after <b>April 16, 2006</b> have not been restored							
Actual A/R Write Offs	\$ 221,371	\$ 849,744	\$ 983,085	\$ 838,729	\$ 1,039,201	\$ 532,507	\$ 347,623	\$ 156,668	\$ 369,699	\$ 122,113	\$ 497,485	\$ 6,370,937	\$ 12,329,161
Recovery of A/R	\$ 200,234	\$ 200,822	\$ 227,029	\$ 239,604	\$ 262,987	\$ 239,450	\$ 238,566	\$ 253,716	\$ 283,810	\$ 204,618	\$ 221,778	\$ 242,665	\$ 2,815,280
Net Write Offs	\$ 21,137	\$ 648,922	\$ 756,056	\$ 599,125	\$ 776,214	\$ 293,057	\$ 109,057	\$ (97,048)	\$ 85,888	\$ (82,506)	\$ 275,707	\$ 6,128,271	\$ 9,513,881

UTILITY NAME: National Grid - RI Gas Division  
 REPORT DATE: 07/01/09  
 PERIOD ENDED: 06/30/09

2005	Apr-05	May-05	Jun-05	Jul-05	Aug-05	Sep-05	Oct-05	Nov-05	Dec-05	Jan-06	Feb-06	Mar-06	Total
Total Physical Terminations	1,274	2,189	2,325	2,013	2,590	1,755	1,885	161	107	324	236	440	15,299
Protected Terminations	126	531	529	345	466	844	408	0	0	0	0	0	3,249
Non-Protected Terminations	1,148	1,658	1,796	1,668	2,124	911	1,477	161	107	324	236	440	12,050
Average Balance of Those Terminated	\$1,538	\$1,650	\$1,059	\$911	\$1,062	\$1,009	\$897	\$1,016	\$990	\$1,189	\$1,383	\$1,388	
Terminations in Excess of \$1,000	964	1,650	1,847	868	1,021	737	519	23	47	169	141	338	8,324
Termination Notices Sent	55,170	37,523	38,594	35,174	26,059	25,220	18,847	5,535	7,580	11,398	6,345	12,645	280,090
Payment Plans Negotiated	3,279	2,863	2,621	1,854	1,652	980	1,543	1,274	802	743	815	1,891	20,317
Payment Plans Broken	875	1,307	2,062	1,804	1,724	1,644	1,273	1,291	1,553	1,017	698	850	16,098

As of March 31,2006 **72** protected accounts terminated on or after April 16, 2005 have not been restored  
 As of March 31,2006 **1,369** non-protected accounts terminated on or after April 16, 2005 have not been restored

Actual A/R Write Offs	\$ 990,022	\$ 687,963	\$ 988,693	\$ 967,131	\$ 582,165	\$ 682,876	\$ 577,676	\$ 114,832	\$ 4,076,465	\$ 335,546	\$ 3,346,531	\$ 37,479	\$ 13,387,379
Recovery of A/R	\$ 339,840	\$ 200,812	\$ 198,881	\$ 198,125	\$ 205,650	\$ 194,648	\$ 242,056	\$ 227,654	\$ 179,937	\$ 249,908	\$ 222,603	\$ 295,810	\$ 2,755,924
Net Write Offs	\$ 650,182	\$ 487,151	\$ 789,812	\$ 769,006	\$ 376,515	\$ 488,228	\$ 335,620	\$ (112,822)	\$ 3,896,528	\$ 85,638	\$ 3,123,928	\$ (258,331)	\$ 10,631,455

UTILITY NAME: National Grid - RI Gas Division  
 REPORT DATE: 07/01/09  
 PERIOD ENDED: 06/30/09

2004	Apr-04 *	May-04	Jun-04	Jul-04	Aug-04	Sep-04	Oct-04	Nov-04	Dec-04	Jan-05	Feb-05	Mar-05	Total	
Total Physical Terminations	1,026	1,646	1,728	1,326	1,234	1,613	1,457	120	123	176	213	457	11,119	
Protected Terminations	171	538	483	320	203	291	231	0	0	0	0	0	2,237	
Non-Protected Terminations	855	1,108	1,245	1,006	1,031	1,322	1,226	120	123	176	213	457	8,882	
Average Balance of Those Terminated	\$3,222	\$1,662	\$1,448	\$1,143	\$1,149	\$1,056	\$1,043	\$1,126	\$1,126	\$1,234	\$1,523	\$1,694		
Terminations in Excess of \$1,000	968	1,468	1,639	748	482	573	549	45	46	65	47	111	6,741	
Termination Notices Sent	27,548	44,176	40,849	36,728	28,964	28,920	21,256	5,171	7,029	10,414	6,869	11,936	269,860	
Payment Plans Negotiated	2,480	2,676	2,103	1,667	1,212	1,196	683	402	502	827	870	1,548	16,166	
Payment Plans Broken	729	1,748	2,232	1,864	1,495	1,327	1,077	983	955	816	508	781	14,515	
				As of April 15, 2005	114	protected accounts terminated on or after April 16, 2004 were not restored								
				As of April 15, 2005	930	non-protected accounts terminated on or after April 16, 2004 were not restored								
				As of April 15, 2005	100	non-heating accounts terminated on or after April 16, 2004 were not restored								
Actual A/R Write Offs	\$ 3,774,910	\$ 791,871	\$ 1,202,465	\$ 1,662,896	\$ 1,126,779	\$ 1,162,956	\$ 822,172	\$ 475,913	\$ 280,727	\$ 715,296	\$ 350,098	\$ 304,731	\$ 12,670,814	
Recovery of A/R	\$ 108,763	\$ 97,140	\$ 115,115	\$ 199,530	\$ 195,603	\$ 261,875	\$ 411,170	\$ 409,402	\$ 219,934	\$ 335,272	\$ 184,142	\$ 290,669	\$ 2,828,615	
Net Write Offs	\$ 3,666,147	\$ 694,731	\$ 1,087,350	\$ 1,463,366	\$ 931,176	\$ 901,081	\$ 411,002	\$ 66,511	\$ 60,793	\$ 380,024	\$ 165,956	\$ 14,062	\$ 9,842,199	

\*April 2004 Data is for April 16-30 only