

July 15, 2009

**VIA HAND DELIVERY & ELECTRONIC MAIL**

Luly E. Massaro, Commission Clerk  
Rhode Island Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

**RE: Docket 1725 – National Grid Monthly Responses  
Electric Termination Report – June 2009**

Dear Ms. Massaro:

Enclosed please find ten (10) copies of National Grid's<sup>1</sup> responses to the Commission's on-going monthly data requests regarding termination information for electric customers in the above-captioned proceeding.

This report contains residential termination information for June 2009, as well as information dating back to April 2004 in Excel format.

Thank you for your attention to this matter. If you have any questions, please feel free to contact me at (401) 784-7667.

Very truly yours,



Thomas R. Teehan

Enclosures

cc: Docket 1725 Service List

---

<sup>1</sup> Submitted on behalf of The Narragansett Electric Company d/b/a National Grid ("Company").

Certificate of Service

I hereby certify that a copy of the cover letter and/or any materials accompanying this certificate were electronically submitted to the individuals listed below.

\_\_\_\_\_  
Joanne M. Scanlon  
National Grid

July 15, 2009  
Date

**Docket No. 1725 – National Grid and Pascoag Utility District – Filing of monthly activity of service terminations, termination notices sent, customers balances and payment plans entered/broken.  
Service List updated 4/15/2008**

<b>Name/Address</b>	<b>E-mail Distribution</b>	<b>Phone/FAX</b>
Thomas R. Teehan, Esq. National Grid 280 Melrose St. Providence RI 02907	<a href="mailto:thomas.teehan@us.ngrid.com">thomas.teehan@us.ngrid.com</a>	401-784-7667
	<a href="mailto:michael.guerin@us.ngrid.com">michael.guerin@us.ngrid.com</a>	401-784-4321
	<a href="mailto:Peter.Czekanski@us.ngrid.com">Peter.Czekanski@us.ngrid.com</a>	
	<a href="mailto:Joanne.scanlon@us.ngrid.com">Joanne.scanlon@us.ngrid.com</a>	
Judy Allaire Pascoag Utility District 253 Pascoag Main St. PO Box 107 Pascoag RI 02859	<a href="mailto:Jallaire@pud-ri.org">Jallaire@pud-ri.org</a>	401-568-6222
	<a href="mailto:hround@pud-ri.org">hround@pud-ri.org</a>	401-568-0066
Leo Wold, Esq. Dept. of Attorney General 150 South Main St. Providence RI 02903	<a href="mailto:Lwold@riag.ri.gov">Lwold@riag.ri.gov</a>	401-222-2424 401-222-3016
Jim Lanni Division of Public Utilities and Carriers 89 Jefferson Blvd. Warwick RI 02888	<a href="mailto:jlanni@ripuc.state.ri.us">jlanni@ripuc.state.ri.us</a>	401-941-4500
	<a href="mailto:lclement@ripuc.state.ri.us">lclement@ripuc.state.ri.us</a>	
	<a href="mailto:dstearns@ripuc.state.ri.us">dstearns@ripuc.state.ri.us</a>	
	<a href="mailto:tkogut@ripuc.state.ri.us">tkogut@ripuc.state.ri.us</a>	
Henry Shelton George Wiley Center. 32 East Ave. Pawtucket RI 02860		401-728-5555 401-725-1020
Matt Guglielmetti RI Office of Energy Resources	<a href="mailto:MatteoG@gw.doa.state.ri.us">MatteoG@gw.doa.state.ri.us</a>	401-574-9119
Jean Rosiello	<a href="mailto:jeanrosiello@cox.net">jeanrosiello@cox.net</a>	401-751-5090
Original & nine (9) copies file w/: Luly E. Massaro, Commission Clerk Public Utilities Commission 89 Jefferson Blvd. Warwick RI 02889	<a href="mailto:Lmassaro@puc.state.ri.us">Lmassaro@puc.state.ri.us</a>	401-780-2107
	<a href="mailto:Cwilson@puc.state.ri.us">Cwilson@puc.state.ri.us</a>	401-941-1691
	<a href="mailto:Anault@puc.state.ri.us">Anault@puc.state.ri.us</a>	
	<a href="mailto:PatriciaL@gw.doa.state.ri.us">PatriciaL@gw.doa.state.ri.us</a>	

UTILITY NAME: **National Grid - Electric Report**  
 REPORT DATE: **July 15, 2009**  
 PERIOD ENDED: **June 30, 2009**

	<u>Apr-09</u>	<u>May-09</u>	<u>Jun-09</u>	<u>Jul-09</u>	<u>Aug-09</u>	<u>Sep-09</u>	<u>Oct-09</u>	<u>Nov-09</u>	<u>Dec-09</u>	<u>Jan-10</u>	<u>Feb-10</u>	<u>Mar-10</u>	<u>Total</u>
Total Physical Terminations	1,726	2,829	3,439										7,994
Protected Terminations	4	661	846										1,511
Non-Protected Terminations	1,722	2,168	2,593										6,483
Average Balance of Those Terminated	\$751	\$703	\$665										\$2,120
Terminations in Excess of \$1,000	376	545	547										1,468
Termination Notices Sent	38,063	41,030	38,825										117,918
Payment Plans Negotiated	5,740	6,361	5,828										17,929
Payment Plans Broken	5,332	5,140	6,490										16,962
Special Agreements	3,092	1,379	1,634										6,105
Actual A/R Write off *	\$1,280,767	\$1,299,048	\$1,399,715										3,979,530
Recoveries *	(\$545,001)	(\$431,522)	(\$366,106)										(\$1,342,630)
Net A/R Write off *	\$735,766	\$867,526	\$1,033,609										2,636,900

\* Combined Residential & Commercial Data

As of June 30, 2009 **184** protected accounts terminated on or after April 15, 2009 have not been restored.  
 As of June 30, 2009 **1,309** non-protected accounts terminated on or after April 15, 2009 have not been restored.  
 As of June 30, 2009 **N/A** non-heating accounts terminated on or after April 15, 2009 have not been restored.

UTILITY NAME: **The Narragansett Electric Company, d/b/a National Grid**  
 REPORT DATE: **April 15, 2009**  
 PERIOD ENDED: **March 31, 2009**

	<u>Apr-08</u>	<u>May-08</u>	<u>Jun-08</u>	<u>Jul-08</u>	<u>Aug-08</u>	<u>Sep-08</u>	<u>Oct-08</u>	<u>Nov-08</u>	<u>Dec-08</u>	<u>Jan-09</u>	<u>Feb-09</u>	<u>Mar-09</u>	<u>Total</u>
--	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	--------------

Total Physical Terminations	940	2,954	3,182	3,213	2,980	4,240	3,207	2	0	0	0	3	20,721
Protected Terminations	6	34	37	38	370	758	492	0	0	0	0	0	1,735
Non-Protected Terminations	934	2,920	3,145	3,175	2,610	3,482	2,715	2	0	0	0	3	18,986
Average Balance of Those Terminated	\$587	\$715	\$583	\$399	\$474	\$426	\$476	\$766	\$0	\$0	\$0	\$2,102	\$6,528
Terminations in Excess of \$1,000	113	502	380	183	266	304	300	0	0	0	0	1	2,049
Termination Notices Sent	21,150	21,445	25,648	34,661	37,082	43,784	44,569	27,679	36,969	37,283	36,511	37,745	404,526
Payment Plans Negotiated	5,597	6,668	5,476	5,884	6,456	8,110	8,320	5,104	5,755	5,709	5,128	6,187	74,394
Payment Plans Broken	2,927	5,394	6,283	6,583	6,893	7,657	6,771	6,727	8,301	6,259	4,692	5,553	74,040
Special Agreements	518	577	750	704	756	804	1,305	447	580	1,282	1,599	1,794	11,116
Actual A/R Write off *	\$765,176	\$993,555	\$1,004,638	\$1,212,952	\$1,846,656	\$2,419,883	\$1,411,194	\$1,492,155	\$1,281,948	\$1,806,874	\$1,895,225	\$1,607,102	17,737,358
Recoveries *	(\$321,265)	(\$270,799)	(\$285,933)	(\$279,795)	(\$261,073)	(\$289,274)	(\$282,590)	(\$355,036)	(\$262,939)	(\$264,811)	(\$465,911)	(\$419,085)	(\$3,758,510)
Net A/R Write off *	\$443,911	\$722,756	\$718,706	\$933,157	\$1,585,583	\$2,130,609	\$1,128,605	\$1,137,119	\$1,019,009	\$1,542,064	\$1,429,314	\$1,188,017	13,978,848

\* Combined Residential & Commercial Data

As of	March 31, 2009	<b>90</b>	protected accounts terminated on or after April 15, 2008 have not been restored.
As of	March 31, 2009	<b>1,003</b>	non-protected accounts terminated on or after April 15, 2008 have not been restored.
As of	March 31, 2009	<b>N/A</b>	non-heating accounts terminated on or after April 15, 2008 have not been restored.

UTILITY NAME: **The Narragansett Electric Company, d/b/a National Grid**  
 REPORT DATE: **MARCH**  
 PERIOD ENDED: **March 31, 2008**

	<u>Apr-07</u>	<u>May-07</u>	<u>Jun-07</u>	<u>Jul-07</u>	<u>Aug-07</u>	<u>Sep-07</u>	<u>Oct-07</u>	<u>Nov-07</u>	<u>Dec-07</u>	<u>Jan-08</u>	<u>Feb-08</u>	<u>Mar-08</u>	<u>Total</u>
Total Physical Terminations	1,100	2,252	2,571	3,047	3,092	3,004	3,701	0	0	0	0	0	18,767
Protected Terminations	0	571	599	663	702	708	687	0	0	0	0	0	3,930
Non-Protected Terminations	1,100	1,681	1,972	2,384	2,390	2,296	3,014	0	0	0	0	0	14,837
Average Balance of Those Terminated	\$859.20	\$1,025.96	\$819.64	\$730.80	\$655.28	\$588.59	\$597.81	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$5,277
Terminations in Excess of \$1,000	310	980	701	672	526	359	460	0	0	0	0	0	4,008
Termination Notices Sent	30,460	43,130	37,550	36,494	39,482	45,376	38,296	14,982	21,409	17,988	22,156	15,372	362,695
Payment Plans Negotiated	5,139	5,673	4,738	4,467	3,845	5,159	5,371	3,569	2,619	3,821	4,787	5,493	54,681
Payment Plans Broken	3,657	3,899	3,765	4,319	4,464	6,144	5,368	4,440	3,283	4,930	4,692	5,816	54,777
Special Agreements											649	636	1,285
Actual A/R Write off	\$995,000	\$1,015,000	\$960,000	\$1,025,000	\$1,525,000	\$1,818,000	\$1,426,000	\$1,401,000	\$1,344,000	\$839,000	\$559,996	\$688,833	13,596,829
Recoveries	(\$275,000)	(\$476,000)	(\$214,000)	(\$140,000)	(\$373,000)	(\$200,000)	(\$203,000)	(\$279,000)	(\$341,000)	(\$155,000)	(\$418,367)	(\$340,227)	(\$3,414,594)
Net A/R Write off	\$720,000	\$539,000	\$746,000	\$885,000	\$1,152,000	\$1,618,000	\$1,223,000	\$1,122,000	\$1,003,000	\$684,000	\$141,629	\$348,606	10,182,235

As of March 31, 2008 **109** protected accounts terminated on or after April 15, 2007 have not been restored.  
 As of March 31, 2008 **811** non-protected accounts terminated on or after April 15, 2007 have not been restored.  
 As of March 31, 2008 **N/A** non-heating accounts terminated on or after April 15, 2007 have not been restored.

UTILITY NAME: **The Narragansett Electric Company, d/b/a National Grid**

REPORT DATE: **April 15, 2007**

PERIOD ENDED: **March 31, 2007**

	<u>Apr-06</u>	<u>May-06</u>	<u>Jun-06</u>	<u>Jul-06</u>	<u>Aug-06</u>	<u>Sep-06</u>	<u>Oct-06</u>	<u>Nov-06</u>	<u>Dec-06</u>	<u>Jan-07</u>	<u>Feb-07</u>	<u>Mar-07</u>	<u>Total</u>
Total Physical Terminations	1,266	2,744	2,730	1,590	1,453	761	1,851	0	0	0	0	0	12,395
Protected Terminations	145	737	603	414	312	200	486	0	0	0	0	0	2,897
Non-Protected Terminations	1,121	2,007	2,130	1,176	1,141	561	1,365	0	0	0	0	0	9,501
Average Balance of Those Terminated	\$825.00	\$892.00	\$721.00	\$644.07	\$785.40	\$763.20	\$1,355.37	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Terminations in Excess of \$1,000	384	953	592	290	351	169	393	0	0	0	0	0	3,132
Termination Notices Sent	38,953	38,294	35,700	29,206	37,241	48,864	14,917	24,584	14,373	23,335	19,476	22,898	347,841
Payment Plans Negotiated	5,839	4,889	3,815	3,196	3,822	4,795	3,997	3,403	2,483	2,904	3,027	3,491	45,661
Payment Plans Broken	3,565	3,422	3,645	3,395	4,148	5,837	4,299	3,803	2,816	3,626	3,953	2,682	45,191
Actual A/R Write off	\$766,000	\$809,000	\$834,000	\$1,058,000	\$1,859,000	\$1,463,000	\$1,400,000	\$1,281,000	\$1,270,000	\$1,287,000	\$966,000	\$777,000	13,770,000
Recoveries	(\$33,000)	(\$622,000)	(\$202,000)	(\$216,000)	(\$518,000)	(\$224,000)	(\$334,000)	(\$254,000)	(\$329,000)	(\$393,000)	(\$258,000)	(\$365,000)	(\$3,748,000)
Net A/R Write off	\$733,000	\$187,000	\$632,000	\$842,000	\$1,341,000	\$1,239,000	\$1,066,000	\$1,027,000	\$941,000	\$894,000	\$708,000	\$412,000	10,022,000

As of March 31, 2007 **51** protected accounts terminated on or after April 16, 2006 have not been restored.  
As of March 31, 2007 **330** non-protected accounts terminated on or after April 16, 2006 have not been restored.  
As of March 31, 2007 **N/A** non-heating accounts terminated on or after April 16, 2005 have not been restored.

UTILITY NAME: **The Narragansett Electric Company, d/b/a National Grid**  
 REPORT DATE: **April 15, 2007**  
 PERIOD ENDED: **March 31, 2007**

	<u>Apr-05</u>	<u>May-05</u>	<u>Jun-05</u>	<u>Jul-05</u>	<u>Aug-05</u>	<u>Sep-05</u>	<u>Oct-05</u>	<u>Nov-05</u>	<u>Dec-05</u>	<u>Jan-06</u>	<u>Feb-06</u>	<u>Mar-06</u>	<u>Total</u>
Total Physical Terminations	647	1,226	897	731	1,361	947	1,226	0	0	0	0	0	7,035
Protected Terminations	26	341	156	176	294	186	250	0	0	0	0	0	1,429
Non-Protected Terminations	621	885	741	555	1,067	761	976	0	0	0	0	0	5,606
Average Balance of Those Terminated	\$781.70	\$836.90	\$674.81	\$686.79	\$575.32	\$549.48	\$575.07	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Terminations in Excess of \$1,000	161	369	160	154	170	125	139	0	0	0	0	0	1,278
Termination Notices Sent	27,549	28,743	24,907	25,329	18,624	23,176	18,267	10,354	11,912	11,376	15,063	18,697	233,997
Payment Plans Negotiated	4,617	4,215	3,374	2,970	2,888	3,939	4,295	3,172	2,135	2,613	2,767	3,352	40,337
Payment Plans Broken	2,791	3,207	3,021	3,100	3,385	4,392	3,957	3,086	2,762	3,550	3,382	1,932	38,565
Actual A/R Write off	\$401,000	\$560,000	\$669,000	\$780,000	\$956,000	\$862,000	\$760,000	\$745,000	\$999,538	\$872,000	\$908,000	\$949,000	9,461,538
Recoveries	(\$168,000)	(\$181,000)	(\$291,000)	(\$300,000)	(\$185,000)	(\$226,000)	(\$166,000)	(\$176,000)	(\$173,000)	(\$197,000)	(\$243,000)	(\$250,000)	(\$2,556,000)
Net A/R Write off	\$233,000	\$379,000	\$378,000	\$480,000	\$771,000	\$636,000	\$594,000	\$569,000	\$826,538	\$675,000	\$665,000	\$699,000	6,905,538

UTILITY NAME: **The Narragansett Electric Company, d/b/a National Grid**  
 REPORT DATE: **April 15, 2007**  
 PERIOD ENDED: **March 31, 2007**

	<u>Apr-04</u>	<u>May-04</u>	<u>Jun-04</u>	<u>Jul-04</u>	<u>Aug-04</u>	<u>Sep-04</u>	<u>Oct-04</u>	<u>Nov-04</u>	<u>Dec-04</u>	<u>Jan-05</u>	<u>Feb-05</u>	<u>Mar-05</u>	<u>Total</u>
Total Physical Terminations*	922	2,203	2,200	1,438	951	1,344	957	0	0	0	0	0	10,015
Protected Terminations*	180	582	513	290	259	314	245	0	0	0	0	0	2,383
Non-Protected Terminations*	742	1,621	1,687	1,148	692	1,030	712	0	0	0	0	0	7,632
Average Balance of Those Terminated*	\$673.79	\$669.58	\$527.98	\$506.87	\$551.67	\$501.42	\$552.65	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
Terminations in Excess of \$1,000*	188	353	208	122	118	118	113	0	0	0	0	0	1,220
Termination Notices Sent	21,829	19,117	14,930	14,457	12,094	18,671	18,156	8,406	10,050	10,946	13,739	11,280	173,675
Payment Plans Negotiated	4,198	3,891	3,023	2,565	2,464	3,222	3,455	2,167	1,755	1,990	2,464	3,182	34,376
Payment Plans Broken	2,700	3,197	2,742	2,991	3,105	2,964	4,184	2,969	2,143	3,252	2,585	1,689	34,521
Actual A/R Write off	\$489,000	\$476,000	\$833,000	\$731,000	\$911,000	\$923,000	\$714,000	\$629,000	\$636,000	\$654,000	\$548,000	\$582,000	8,126,000
Recoveries	(\$167,000)	(\$268,000)	(\$202,000)	(\$134,000)	(\$272,000)	(\$233,000)	(\$178,000)	(\$152,000)	(\$162,000)	(\$574,000)	(\$204,000)	\$189,000	(2,357,000)
Net A/R Write off	\$322,000	\$208,000	\$631,000	\$597,000	\$639,000	\$690,000	\$536,000	\$477,000	\$474,000	\$80,000	\$344,000	\$771,000	5,769,000

\*April 2004 Data is for April 16-30 only